

الاجتماع العالمي للحج والعمرة  
**whuc** 2013  
WORLD HAJJ & UMRAH CONVENTION

  
**LONDON**  
OLYMPIA 21<sup>ST</sup> & 22<sup>ND</sup> MAY

# The World Hajj & Umrah Convention

*Enhancing the Pilgrim's Experience*



Official Airline Partner



Telecom Sponsor



Platinum Sponsor



ORGANISER



[www.whuc.org](http://www.whuc.org)

# CONTENT

|                                 |    |
|---------------------------------|----|
| Message from the Chairman       | 3  |
| Speakers                        | 4  |
| Conference Programme            | 6  |
| Sponsor Exhibitors (floor map)  | 8  |
| Registered Delegates            | 10 |
| Hajj People's Excellence Awards | 11 |
| Hajj People Profile             | 12 |
| Workshops Schedule              | 16 |





# World Hajj & Umrah Convention 2013

21st and 22nd of May

It gives me great pleasure to welcome you to the 2nd Annual World Hajj & Umrah Convention at The Historic London Olympia.



Since the inaugural 2012 event hosted at the British Museum, there are many exciting new developments, insights and ideas to be shared.

This year, the event is structured to provide you with a more conducive experience with our trainers, speakers and other participating delegates.

A wide array of selected speakers as well as classroom style seminars have been organised for a more in-depth subject focus. Your opinions and exchange of ideas are just as vital to the learning process.

Bringing together key representatives from the public and private sector fields a unique opportunity for insightful dialogue and networking. Effective communication of directives and perspectives shared by the regulators, tour operators and pilgrims is what makes this event profound.

The WHUC experience is there to build new relationships, strengthen existing relationships and to enrich our knowledge and skills. Most of all, we have convened here today to enhance the pilgrim's experience in the knowledge that we are all serving the guests of Allah Subhana Wa Ta'ala.



















I look forward to meeting with you over the next 2 days.

Yours Sincerely  
With Islamic Greetings

Mohsin Tutla  
Chairman  
World Hajj & Umrah Convention.



|   |   |               |   |
|---|---|---------------|---|
|    | Imam Abdul Kareem Al Turki<br>Quran Recitation  | 09:00 - 09:10 |    |
|    | Mohsin Tutla<br>Chairman<br>World Hajj & Umrah Convention   |               |    |
|    | Lord Adam Patel of Blackburn<br>Chairman British Hajj Delegation<br>House of Lords                                      | 09:20         |    |
|   | Dr. Anggito Abimanyu<br>Director General for Hajj & Umrah<br>Ministry of Religious Affairs of the Republic of Indonesia | 09:30         |   |
|  | Syed Ahmed Abu Akif<br>Director General for Hajj<br>Ministry of Religious Affairs - Government of Pakistan              | 10:15         |  |
|  | Malam Muhammad Musa Bello<br>Chairman<br>National Hajj Commission of Nigeria (NAHCON)                                   | 10:25         |  |
|  | Prof. Dr. Halife Keskin<br>Director for Hajj & Umrah<br>Diyamet - Belgium   | 10:35         |  |
|  | David Clover<br>Manager, ATOL & Crisis Management<br>Civil Aviation Authority, Consumer Protection Group                | 11:30         |  |
|  | Commander Steve Head<br>Economic Crime Directorate<br>City of London Police   | 11:45         |  |
|  | Naeem Raza<br>WHUC Presenter<br>Delegates Opinion Poll  |               |  |

|   |   |       |   |
|---|---|-------|---|
|    | <p><b>Samer Osman Ramazanoglu</b><br/>           Founder of PIOUSWAQF.org &amp; HajjMabrur.net<br/>           Grand Prize Winner of 2009 LEBANON most Innovative award.</p> | 09:15 |    |
|    | <p><b>AlHaj Nasiru Koko</b><br/>           AHUON Chairman<br/>           Association of Hajj &amp; Umrah of Nigeria</p>   | 10:00 |    |
|    | <p><b>Sana Ullah</b><br/>           KPK HOAP Chairman<br/>           Hajj Organisers Association of Pakistan</p>  | 10:10 |    |
|   | <p><b>Rashid Mogradia</b><br/>           Vice Chairman of BHUC and Founder &amp; CEO of CBHUK.org<br/>           British Hajj and Umrah Council</p>                         | 10:20 |  |
|  | <p><b>Zakaria Nana</b><br/>           Président de SOS Pèlerin<br/>           French Hajj and Umrah Council</p>   | 10:30 |  |
|  | <p><b>Pilgrim Guests</b><br/>           My Hajj Experience</p>  |       |  |
|  | <p><b>Sheikh Sulaiman Ghani</b><br/>           Tooting Islamic Centre</p>   | 11:00 |  |
|  | <p><b>Dr. Abdullah Gainan Alzahrani</b><br/>           Director, Health Inspection Centers at Entry Points<br/>           Saudi Ministry of Health</p>                      | 11:55 |  |
|  | <p><b>Naeem Raza</b><br/>           WHUC Presenter<br/>           Delegates Opinion Poll</p>  |       |  |



## Main Auditorium See floor plan - page 09

- 8:00 Delegate Registration
- 9:00 Quran Recitation - Imam Abdul Kareem Al Turki
- 9:10 Opening Address - Mohsin Tutla, Chairman - World Hajj & Umrah Convention
- 9:20 Patron's Welcome Address - Lord Adam Patel of Blackburn - Chairman British Hajj Delegation
- 9:30 Keynote Speech - Dr. Anggito Abimanyu - Director General for Hajj & Umrah  
Ministry of Religious Affairs of the Republic of Indonesia
- 9:55 Photo Opportunity

### Hajj Mission Discussion Panel - Government Hajj Mission Operations

- 10:15 Syed Ahmed Abu Akif - Director General for Hajj  
Ministry of Religious Affairs - Government of Pakistan
- 10:25 Malam Muhammad Musa Bello Chairman - National Hajj Commission of Nigeria (NAHCON)
- 10:35 Prof. Dr. Halife Keskin - Director for Hajj & Umrah - **Diyanet İşleri Başkanlığı (Belgium)**
- 10:50 Panel Question & Answer Session
  
- 11:30 Air Travel Operating Licence & Crisis Management - David Clover  
Manager at ATOL & Crisis Management Civil Aviation Authority, Consumer Protection Group
  
- 11:45 Tackling Fraud - Commander Steve Head, Economic Crime Directorate.
- 12:00 WHUC Delegates Opinion Poll
- 12:25 End of Morning Session
- 13:45 Jama'ah for Dhor Salah will be held at Prayer Hall

## Room 301 See floor plan - page 09

- 15.00 -17.00 Leadership Into Today's Global Economy & Breaking the Success Barrier - Roger Waplington  
Of particular interest and senior staff.

## Seminar Room 1 See floor plan - page 09

- 14.00 - 15.00 Cloud Computing Technology for Hajj and Umrah - Session 1, Samer Osman Ramazanoglu
- 15:05 - 15:20 Mashaer Online Booking Technology , Habib Zayat
- 15.30 - 16.30 Financing Hajj Operations in the 21st Century - A review of Hajj Saving Funds, Richard Azlan Abas
  
- 16.40 - 18.00 Cloud Computing Technology for Hajj and Umrah - Session 2, Samer Osman Ramazanoglu - Founder

## Seminar Room 2 See floor plan - page 09

- 14.00 - 16.00 Excellence in Hajj Organisation from the UK – FCO, ATOL, BHUC, NFIB, University of Leeds  
Of particular interest for UK Hajj and Umrah Operators.
  
- 16:15 - 17:15 Demonstrating Useful Products For Tour Operators and Pilgrims
- 17:30 - 18.30 Cloud Computing Technology for Hajj an Umrah - Session 1 Urdu
  
- 19:00 Close of Olympia Convention Centre

## Main Auditorium [See floor plan - page 09](#)

- 08:30 Olympia Convention Doors Open  
09:15 The Hajj Operator 2012 - Samer Osman Ramazanoglu Founder of PIOUSWAQF.org & HajjMabrur.net

### Private Hajj Companies and Pilgrim Discussion Panel

- 10:00 AlHaj Nasiru Koko - Chairman, Association of Hajj & Umrah of Nigeria  
10:10 Sana Ullah - Chairman, KPK Hajj Organizers Association of Pakistan  
10:20 Rashid Mogradia - Vice Chairman, British Hajj and Umrah Council  
10:30 Zakaria Nana - Président de SOS Pèlerin, French Hajj and Umrah Council
- 10:40 My Experience as a Pilgrim Pilgrim 1  
10:50 My Experience as a Pilgrim Pilgrim 2  
11:00 My Experience as an Imam Sheikh Sulaiman Ghani - Tooting Islamic Centre
- 11:10 Question & Answer Session
- 11:55 Health in Hajj: Services and Regulations - Dr. Abdullah Gainan Alzahrani - Director,  
Health Inspection Centers at Entry Points - Saudi Ministry of Health  
12:10 WHUC Delegates Opinion Poll  
12:25 End of Morning Session

## Seminar Room 1 [See floor plan - page 09](#)

- 13.30 -15.20 Using Social Media to Promote Your Services for Hajj & Umrah  
15.30 -16.15 Cloud Computing Technology for Hajj an Umrah - Session 3

## Seminar Room 2 [See floor plan - page 09](#)

- 13.30 -14.20 Preventive and Precautionary Health Measures for Hajj and Umrah  
14.30 -15.20 The Psychology of Hajj and Umrah  
15.30 -16.15 Demonstrating Useful Products for Tour Operators and Pilgrims (Repeat)

## Main Auditorium [See floor plan - page 09](#)

- 16:30 - 17:15 Awards Ceremony - Sponsored by Zain KSA  
17:15 - 17:30 Closing Remarks
- 20:00 River Thames Boat Networking Dinner - Invitation Only

# Sponsor Exhibitors



Zain - Official Telecom Sponsor  
[www.sa.zain.com](http://www.sa.zain.com)

Telecom  
 Stand No.1



Turkish Airlines - Official Airline Partner  
[www.turkishairlines.com](http://www.turkishairlines.com)

Airline  
 Stand No.2



Garuda Indonesia  
[www.garuda-indonesia.com](http://www.garuda-indonesia.com)

Airline  
 Stand No.3



Indonesia Consulate  
[www.indonesianembassy.org.uk](http://www.indonesianembassy.org.uk)

Government  
 Stand No.4



شركة ايجاد المتحدة لخدمات الحجاج  
 Ayyad United for Umra Services Co.

Ayyad United For Umra Services Co.

Umrah Service  
 Stand No.5



Dar Al Ghufuran  
[www.daralghufuran.com](http://www.daralghufuran.com)

Hotel  
 Stand No.6

Al Aseel Est

Hotel  
 Stand No.7



Safwat Al Jewar Travel & Tourism Agency  
[www.srohotel.co](http://www.srohotel.co)

Saudi Tavel Agency  
 Stand No.8



Al Safwah Royale Orchid  
[www.srohotel.co](http://www.srohotel.co)

Hotel  
 Stand No.9





Qasswa  
www.qasswa.com

Umrah Services  
Stand No.10



Mashaer  
www.mashaer.net Umrah Services

Umrah Services  
Stand No.11



Dakkak Tours International  
www.dakkak.com

Jordanian  
Travel Agency  
Stand No.12



Darna Umrah  
www.darnatravel.com

Jordanian  
Travel Agency  
Stand No.13



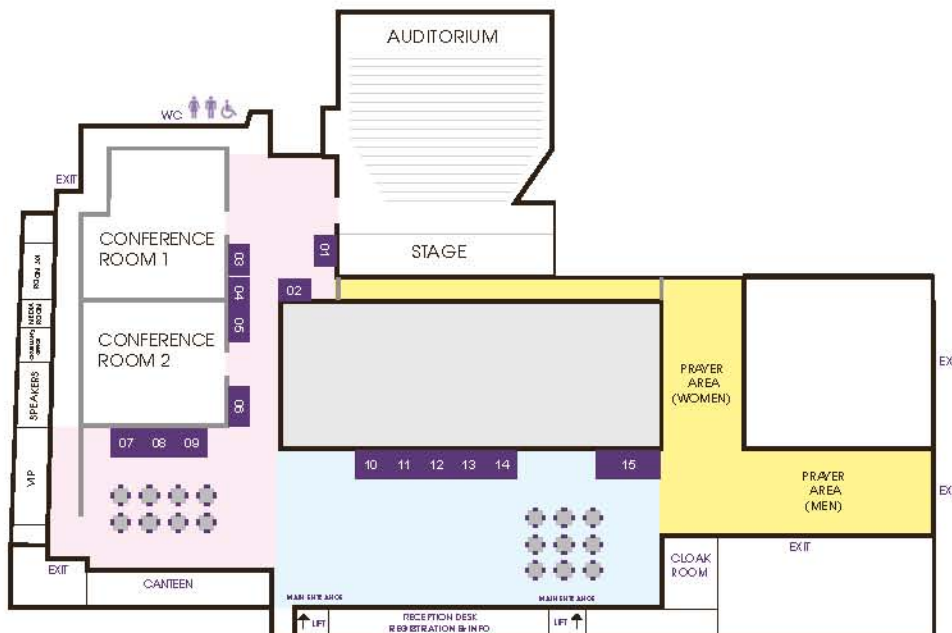
Travel Express  
www.travelexpressuk.com

UK Travel Agency  
Stand No.14



WHUC Media Corner  
www.whuc.org

Media  
Stand No.15





# International registered companies

| COMPANY                                 | COUNTRY     | COMPANY   | COUNTRY   | COMPANY  | COUNTRY  | COMPANY  | COUNTRY      |
|---|-------------|---|-----------|--|----------|--|--------------|
| ARYAN AFGHAN TRAVEL & TOURS             | Afghanistan | SHAFI HAJ & UMRA TOURS                              | India     | LAGOS STATE MUSLIM PILGRIMS WELFARE BOARD (LSMPWB) | Nigeria  | KARWANETASNEEMULHUJAJ (PVT) LTD PESHAWAR           | Pakistan     |
| BAHADUR PARENDAGAN LTD                  | Afghanistan | SHARIEF TOURS AND TRAVELS                           | India     | Mai Azura Travel And Tours Ltd                     | Nigeria  | KHATIM-E-NUBUWWAT HAJJ GROUP (PVT)                 | Pakistan     |
| APC DE TIARET                           | Algeria     | TAWAKKUL TOURS & TRAVELS                            | India     | MEDVIEW AIRLINE LTD                                | Nigeria  | Khorrakkan Haji & Umrah Travel & Tours (Pvt) Ltd   | Pakistan     |
| HOUDAIFA TOURISME ET VOYAGES            | Algeria     | VOHRA FOREX & TRAVEL SERVICES (PVT) LTD             | India     | MERIDIAN AIRLINES LTD                              | Nigeria  | KHORRUKKAN HAJJ & UMRAH TRAVEL & TOURS (PVT) LTD   | Pakistan     |
| MAZARI TRAVELS                          | Algeria     | Y. K. TOURS TRAVELS                                 | India     | MOSLIMA TRAVELS AND TOURS LIMITED                  | Nigeria  | KOHAT HAJJ & UMRAH SERVICE (PVT) LTD               | Pakistan     |
| NOUBA TRAVEL                            | Algeria     | Bank Rakyat Indonesia                               | Indonesia | MSL TRAVEL AND TOURS NIGERIA LIMITED               | Nigeria  | LABBAK SERVICES (PVT) LTD                          | Pakistan     |
| ORGANISATION OF AHL SUNNA WAL JAMAH     | Australia   | Government - Indonesia Hajj Mission                 | Indonesia | Mungadi And Taiseer Travel And Tours               | Nigeria  | LAWARI HAJJ UMRA SERVICES (PVT) LTD                | Pakistan     |
| OUR WORLD TRAVEL                        | Australia   | HAJI ABU-BAKER BRAYTE FOR HAJJ AND UMRAH            | Iraq      | NAOMA TRAVELS AND TOURS LTD                        | Nigeria  | MAKKAH TOURISM (PVT) LTD                           | Pakistan     |
| BUFAISAL FOR HAJJ & UMRAH               | Bahrain     | AL IRAQIA HAJJ & UMRAH                              | Iraq      | Nas For Hajj Umrah and Tours Ltd                   | Nigeria  | MIAN TRAVEL & TRADE (PVT) LTD                      | Pakistan     |
| AIR CONNECTION TRAVEL & TOURS           | Bangladesh  | ALSABA, ALMARWA ALMUBARAKA FOR HAJJ & UMRA          | Iraq      | NSARWA STATE MUSLIM PILGRIMS WELFARE BOARD, LFRA   | Nigeria  | MOHMAND HAJJ SERVICES                              | Pakistan     |
| AIR KING TRAVEL & TOURS                 | Bangladesh  | ALFAJIER COMPANY                                    | Iraq      | NAZIA AIR SERVICES LIMITED                         | Nigeria  | MUKHTAR HAJJ & UMRA SERVICES (PVT) LTD             | Pakistan     |
| AJMAL TRADE INTERNATIONAL               | Bangladesh  | ALMARBED COMPANY FOR TRAVEL AND TOURISM             | Iraq      | NOOR INTERNATIONAL TRAVELS AND TOURS LTD           | Nigeria  | MUSLIM TRAVEL AND TOURS (PVT) LTD                  | Pakistan     |
| AL-ARAFAH INTERNATIONAL                 | Bangladesh  | ALRIHLA ALMAYMOUNA CO.                              | Iraq      | NOSA TRAVELS AND TOURS LTD                         | Nigeria  | NEW MUZAMAL TRAVELS & TOURS (PVT) LIMITED          | Pakistan     |
| AL-ARAFAH OVERSEAS                      | Bangladesh  | BAR ALAMAN COMPANY                                  | Iraq      | NUSRA TRAVELS AND TOURS                            | Nigeria  | PAK ARABIAN INTERLINKS                             | Pakistan     |
| AL-QASWA TRAVELS WAL HAJJ WALL OMRAH    | Bangladesh  | BASHER AL MAWADDAAH CO LTD                          | Iraq      | OGUN STATE MUSLIM PILGRIMS WELFARE BOARD           | Nigeria  | PALWASHA TRAVELS PVT LTD                           | Pakistan     |
| AL-SAMARA INTERNATIONAL                 | Bangladesh  | DEEM ALABUDY  | Iraq      | OKOSISI P. A. E. INTERNATIONAL                     | Nigeria  | PESHAWAR INTERNATIONAL AIR (PVT) LTD               | Pakistan     |
| AMANA BUSINESS SOLUTION                 | Bangladesh  | Government - Iraq Hajj Mission                      | Iraq      | Osan State Pilgrims Welfare Board                  | Nigeria  | PIR INTERNATIONAL PVT LTD                          | Pakistan     |
| AMDA GLOBAL SERVICES                    | Bangladesh  | HAJI ABU-BAKER BRAYATI FOR HAJJ & UMRA              | Iraq      | Pilgrims Welfare Board, Katsina State              | Nigeria  | PIR KAFLA AL HUJAJ PRIVATE LTD                     | Pakistan     |
| AMITY TOURS & TRADE INTERNATIONAL LTD   | Bangladesh  | JABAL A RAFAH FOR HAJJ UMARA                        | Iraq      | PLATEAU STATE MUSLIM PILGRIMS WELFARE BOARD, JOS   | Nigeria  | PIRWANI HAJJ GROUP PVT LTD                         | Pakistan     |
| ANZUM OVERSEAS                          | Bangladesh  | JAMH ALANANFORHAJIUMRA&TRAVEL&TOURISM               | Iraq      | RIVERS STATE MUSLIM PILGRIMS WELFARE BOARD         | Nigeria  | RAMOZ-E-HAJJ TRAVEL AND TOURS PVT, LTD             | Pakistan     |
| AT-TYAARA TRAVELS INTERNATIONAL         | Bangladesh  | LEBANON TRAVEL & TOURISM CO.                        | Iraq      | Sahihul Arafat Air service                         | Nigeria  | RESEARCHER   | Pakistan     |
| BANDHU AIR INTERNATIONAL                | Bangladesh  | RANAD ALBUADY                                       | Iraq      | SAMARI TRAVELS & TOURS LTD                         | Nigeria  | SABIREEN TRAVELERS & TRADERS PVT LTD               | Pakistan     |
| BIGMAN ASSOCIATES LTD.                  | Bangladesh  | SYRIAN AIR  | Iraq      | SKYGATE TRAVELS & TOURS LTD                        | Nigeria  | SABOOR TOURISM SERVICES                            | Pakistan     |
| COMILLA TRAVELS                         | Bangladesh  | TAU COMPANY   | Iraq      | SKYNET INTERNATIONAL TRAVEL AND TOURS LIMITED      | Nigeria  | SAFA MAKKAH HAJJ & UMRA TRAVELS PVT LTD            | Pakistan     |
| DERASH GROUP                            | Bangladesh  | Mogador Travel                                      | Italy     | Soleza travels                                     | Nigeria  | SAFAR E MADINA HAJJ & UMRAH TOURS PVT LTD          | Pakistan     |
| DHAKA TRADE TOURS AND TRAVELS           | Bangladesh  | PALMA AQUIRIUS TOURS                                | Italy     | Sokoto State Pilgrims welfare Board                | Nigeria  | SAFI HAJJ AND UMRAH SERVICES PVT LTD               | Pakistan     |
| ELAHI ENTERPRISE                        | Bangladesh  | AL-WASAYET FOR UMRAH                                | KSA       | TAFSAN TOURS AND TRAVELS LTD                       | Nigeria  | SHABBIH TRAVELS & TOURS                            | Pakistan     |
| EMON EMPLOYMENT SERVICES                | Bangladesh  | Aljwa Tours   | KSA       | TAOHEED GLOBAL RESOURCES LTD.                      | Nigeria  | SHAH SHIMWARI & TRAVELS SERVICES PVT. LTD          | Pakistan     |
| GOLDEN TOUCH TOURS & TRAVELS            | Bangladesh  | BIN SAGER TRAVEL AND TOURISM                        | KSA       | TARABASTATE MUSLIM PILGRIMS WELFARE BOARD          | Nigeria  | SHAN E MADINA PVT LTD                              | Pakistan     |
| GREEN LAND OVERSEAS                     | Bangladesh  | DALLAH BARAKAH GROUP                                | KSA       | TIC TRAVELS AND TOURS LTD                          | Nigeria  | SHANGLA HAJJ SERVICES                              | Pakistan     |
| M.C.O. TRADING PRIVATE LIMITED          | Bangladesh  | KHALID EST.   | KSA       | TOKSMAIL TRAVELS & TOURS                           | Nigeria  | SHARF-E-MADINA PVT LTD                             | Pakistan     |
| MIKAT AVIATION                          | Bangladesh  | Marriont International                              | KSA       | TOMEB TOURS & TRAVELS                              | Nigeria  | SHMC CONSULTING                                    | Pakistan     |
| MINA AVIATION                           | Bangladesh  | Mawaddah Int'l For hotels & Umra Services           | KSA       | TRADECRAFTS AIRLINES                               | Nigeria  | SOHAIL WAQAS (PVT) LTD                             | Pakistan     |
| MOTEIA TRAVELS                          | Bangladesh  | NAS AIR   | KSA       | TRAVEL DATA NIGERIA LTD                            | Nigeria  | SUFFA INTERNATIONAL                                | Pakistan     |
| MUNTAQA TOURS & TRAVELS                 | Bangladesh  | NAS CHARTER AVIATION                                | KSA       | TRUST WORLD TRAVELING AGENCY LTD                   | Nigeria  | SWABIENTERPRISES PVT LTD                           | Pakistan     |
| NORTH SOUTH TRAVELS LTD                 | Bangladesh  | OMAR SALEM BAGRAIN EST.                             | KSA       | Umra riyazi Travel & Tours LTD                     | Nigeria  | Taliba Haramayn Private Limited                    | Pakistan     |
| PAN BRIGHT TRADE INTERNATIONAL          | Bangladesh  | PULLMAN ZAMZAM MAKKAH HOTEL                         | KSA       | UNIVERSAL ISMA UMRA TRAVEL AND TOURS LTD           | Nigeria  | TANGRA INTERNATIONAL PVT LTD                       | Pakistan     |
| PASS WORLD INTERNEATIONAL               | Bangladesh  | SAUDI BUPLIC TRANSPORT CO. (SAPTCO)                 | KSA       | UNIVERSITY OF MADIGURI                             | Nigeria  | TANGRA TRAVELS & TOURS                             | Pakistan     |
| PIGEON OVERSEAS                         | Bangladesh  | AJYAD COMPANY                                       | KSA       | YSG Travels & Tours Ltd                            | Nigeria  | THABBA TRAVEL & TOURS PVT LIMITED                  | Pakistan     |
| PROTIK TRAVELS & TOURISM                | Bangladesh  | DAR EL EIMAN  | KSA       | Yusra Travels And Tours Ltd                        | Nigeria  | UNITED HAJJ & UMRAH                                | Pakistan     |
| REDWAN INTERNATIONAL LTD                | Bangladesh  | ELAF  | KSA       | ZANGO TRAVEL & TOURS LTD                           | Nigeria  | UNITED HAJJ & UMRAH SERVICES CORPORATION (PVT) LTD | Pakistan     |
| SALEHIA TRAVELS AND TOURS               | Bangladesh  | Government - Saudi Ministry of Health               | KSA       | ZEEVEST TRAVEL AND TOURS LTD                       | Nigeria  | UNIVERSAL BROTHERS PVT LTD                         | Pakistan     |
| SHABNAM AIRBRIDGE                       | Bangladesh  | MASHAER   | KSA       | ZHAN TRAVELS AND TOURS                             | Nigeria  | WALI HAJJ & UMRAH SERVICES                         | Pakistan     |
| SHAMS MIRZA TRAVELS                     | Bangladesh  | QASSWA  | KSA       | Ab-Qasim Hajj & umrah services pvt ltd             | Pakistan | WORLD TOURS PVT LTD                                | Pakistan     |
| THE REACH EASTERN INTERNATIONAL LTD.    | Bangladesh  | ROYALE ORCHID                                       | KSA       | ABDUL SALAM & ZEEHAN TRAVELS                       | Pakistan | YOUSUF TRADER PVT LTD                              | Pakistan     |
| ULTIMATE AIR INTERNATIONAL              | Bangladesh  | SAUDI TELECOM COMPANY                               | KSA       | Abu Hamid Travel & Tours (PVT) Ltd.                | Pakistan | ZAFI TRAVELS AND TOURS (PVT) LTD                   | Pakistan     |
| YOUSUF AIR INTERNATIONAL                | Bangladesh  | ZAIN  | KSA       | ABU TALHA TRAVEL & TOUR (PVT) LTD                  | Pakistan | ZIARAT UL HARAMAIN (PVT) LTD.                      | Pakistan     |
| EUROHOLIDAYS                            | Bulgaria    | EXPRESS HAJJ & OMRA CO                              | Lebanon   | ADNAN HAJJ & UMRAH SERVICES (PVT) LTD              | Pakistan | ZUBAIR KHAN SHIMWARI TRAVEL & TOUR (PVT) LTD       | Pakistan     |
| LIBRA                                   | Bulgaria    | Government - Lebanon Hajj Mission                   | Lebanon   | AFRIDI HAJJ AND UMRAH SERVICES (PVT) LTD           | Pakistan | LIONS GATE TRAVEL & TOURS                          | Pakistan     |
| ARCAN TRAVEL & TOURS                    | Canada      | JAMAT UL MARKAZ ISLAMI UL BAHOS WAL TOJHEH          | Lebanon   | AL DOULAT HAJJ & UMRA SERVICES (PVT) LTD           | Pakistan | Special Guest!                                     | Qatar        |
| MARKHAM TRAVEL CLINIC                   | Canada      | SAUDI LEBANESE COMPANY                              | Lebanon   | AL-NASR TRAVELS (PVT) LTD                          | Pakistan | ALMUNAHEDEEN HAJJ AND UMRAH TRAVEL                 | Sth Africa   |
| KEMI TOURS                              | Egypt       | Government - Malaysia Hajj Mission                  | Malaysia  | AL-SAMAD AIR SERVICES (PVT) LTD.                   | Pakistan | BASHEER TRAVELS                                    | Sth Africa   |
| SHARIKA AL ARABIA AL DAWLA AL MUTTAHIDA | Egypt       | ZAFCO TRAVEL AND TOURS SDN BHD                      | Malaysia  | AL WAHID TRAVELS AND TOURS (PVT) LTD               | Pakistan | KHIDMAT UL AWAAM PILGRAM SERVICES                  | Sth Africa   |
| FRANCE INCOMING                         | France      | EDO STATE MUSLIM PILGRIMS WELFARE BOARD             | Nigeria   | Al-Aqsa Hajj Service (Pvt) Ltd.                    | Pakistan | KHIDMAT UL AWAAM SOUTH AFRICA                      | Sth Africa   |
| ASUABIRIN TRAVEL AND TOUR               | Ghana       | MUNGADI AND TAISEER TRAVELS AND TOURS LTD           | Nigeria   | AL-ARFAT HAJJ & UMRA                               | Pakistan | UNITED WORLD VIAGES                                | Spain        |
| FAWZEBA INVESTMENT & TRANSPORT SERVICE  | Ghana       | VISA TRAVELS & TOUR LIMITED                         | Nigeria   | AL-BADR INTERNATIONAL TRAVELS AND TOURS (PVT) LTD  | Pakistan | ACME TRAVELS (PVT) LTD                             | Sri Lan ka   |
| AKBARI TOURS                            | India       | A&E TRAVELS AND TOURS LTD                           | Nigeria   | AL-MANARAT HAJJ AND UMRAH SERVICES (PVT) LTD       | Pakistan | ATKEN SPENCE OVERSEAS TRAVEL SERVICE (PVT) LTD     | Sri Lan ka   |
| AL AQSA TOURS & TRAVELS                 | India       | Abia State Muslim Pilgrims Welfare Board            | Nigeria   | ALMA ROOF TRAVELS & TOUR PVT LTD                   | Pakistan | AL SAFAA HAJJ SERVICE                              | Sri Lan ka   |
| AL FAHAD HAJJ & UMRAH TOURS & TRAVELS   | India       | ADAMAWA STATE MUSLIM PILGRIMS WELFARE BOARD, YOLA   | Nigeria   | ALMURTAZA HAJJ & UMRAH SERVICES (PVT) LTD.         | Pakistan | SAFEWAY TRAVELS & TOURS                            | Sri Lan ka   |
| AL HAFAZ TOURS & TRAVELS                | India       | AHLAN TRAVEL & TOURS LTD                            | Nigeria   | AL-MURTAZA HAJJ AND UMRAH SERVICES                 | Pakistan | SKYMARK TRAVELS                                    | Sri Lan ka   |
| AL HUSAM HAJJ & UMRAH TOURS             | India       | AL IRSHAD TRAVELS & TOURS LIMITED                   | Nigeria   | ALQADIR HAJJ & UMRAH SERVICES                      | Pakistan | UMMUL QURA HAJ TRAVELS                             | Sri Lan ka   |
| AL IBRAHIM TOURS & TRAVELS              | India       | AL-ABRAR TRAVELS AND TOURS LTD                      | Nigeria   | AL-SAEED GROUP PVT LTD                             | Pakistan | ZAHRA TRAVELS & TOURS                              | Sri Lan ka   |
| AL KHUDDAM HAJJ & UMRAH SERVICES        | India       | Al-Halal Travel And Tours Ltd                       | Nigeria   | Al-Taif Air Travels (Pvt) Ltd                      | Pakistan | ALATIK SA  | Switzerland  |
| AL MAANOOS TOURS & TRAVELS              | India       | AL-HARAMAIN TRAVELS & TOURS LTD.                    | Nigeria   | AMAAR SHOABIS TOURS & TRAVELS (PVT) LTD            | Pakistan | AFRICA TOURS                                       | Tanzania     |
| AL MAHMOOD HAJ SERVICE                  | India       | ALHUJAJ INT'L UMRAH & HAJJ SERVICES LTD             | Nigeria   | AMANULLAH HAJ TRAVEL & TOURS (PVT) LTD             | Pakistan | AHLUDDAWA H GROUP, ZANZIBAR                        | Tanzania     |
| AL MANASIK TOURS INTERNATIONAL          | India       | ALKAUTHAR TRAVELS AND TOURS LTD                     | Nigeria   | ANGAZEY HAJJ & UMRAH SERVICES (PVT) LTD            | Pakistan | ZANBAR ISTIQAMA HAJJ AND TRAVELLING AGENCY         | Tanzania     |
| AL QURESH TOURS AND TRAVELS             | India       | ALLAHU NURU TRAVEL AND TOURS LIMITED                | Nigeria   | BAB-UL-SALAM TRAVELS AND TOURS                     | Pakistan | SHAREEF4000 (THAILAND) CO. LTD                     | Thailand     |
| AL RAHMA TOURS                          | India       | AL-MUBARAK TRAVELS AND TOURS LIMITED                | Nigeria   | BAKHTIYAR HAJJ SERVICES (PVT) LIMITED              | Pakistan | MAUKA TRAVEL                                       | Turkmenistan |
| AL-AKRAM HAJ TOURS                      | India       | ALYAKINI TRAVEL                                     | Nigeria   | BILAL TRAVEL & TOURS SERVICES (PVT) LTD            | Pakistan | Governments - Turkey Hajj Mission                  | Turkey       |
| Al-Musaf Tours & Travels                | India       | Amir International Air Services Limited             | Nigeria   | BROTHERS TRAVEL AND HAJJ SERVICES (PVT) LTD        | Pakistan | IKLIM TOURS  | Turkey       |
| AMAN TOURISM                            | India       | AOLAD TRAVEL AND TOURS NIKS. LTD                    | Nigeria   | CARVAN E AZMAT (PVT) LTD                           | Pakistan | AL GHUFRAN HAJJ AND UMRA                           | UAE          |
| ARK ENTERPRISES TREVAL AGENCY           | India       | AONULLAI TRAVELS AND TOURS NIGERIA LIMITED          | Nigeria   | DAR AL EIMAN                                       | Pakistan | AL SUWADI SONS FOR HAJJ & UMRAH                    | UAE          |
| AHEEL TOURS AND TRAVELS                 | India       | ARAFAT AIR SERVICES, NIGERIA LTD                    | Nigeria   | DAR AL-SALAM (PVT) LTD                             | Pakistan | ALEX TOUR LLC.                                     | UAE          |
| ASHRAF HAJ UMRAH TOURS & TRAVELS        | India       | ASSOCIATION FOR HAJJ AND UMRAH OPERATORS OF NIGERIA | Nigeria   | Dayara-Haramain Travel & Tours                     | Pakistan | ALMOLABI HAJJ & UMRA                               | UAE          |
| ASIAN TOURS & TRAVELS                   | India       | BATI JAY TRAVELS LIMITED                            | Nigeria   | EASY HAJJ & UMRAH (PVT) LTD                        | Pakistan | RMS OUTDOOR  | UAE          |
| AVLIYA HAJ TOURS                        | India       | BBOOG TRAVEL & TOURS                                | Nigeria   | FAHEEM HAJJ & TRAVEL TOURS (PVT) LTD.              | Pakistan | AlMaghrib Institute                                | UK           |
| BILAL HAJ & UMRAH TOUR & TRAVELS        | India       | BILMOR INTERNATIONAL PROMOTIONS LTD                 | Nigeria   | GERRY'S TRAVELS                                    | Pakistan | Al Mohamdi Ltd                                     | UK           |
| COSMIC LINKWAYS                         | India       | BORNO STATE PILGRIM WELFARE BOARD                   | Nigeria   | GHULAM MURSHAD T & T (PVT) LTD.                    | Pakistan | AL-AMANAH HAJJ & UMRAH LTD                         | UK           |
| COSMIV TRAVELS AND TOURS                | India       | CARGO ZEAL TECHNOLOGIES LTD                         | Nigeria   | Government - Pakistan Hajj Mission                 | Pakistan | MEXL TRAVEL  | UK           |
| GHOUSE TOURS AND TRAVELS                | India       | CENTRE POINT TRAVEL AGENCY LIMITED                  | Nigeria   | GUL FARAZ KHAN LIL HAJJ (PVT) LTD.                 | Pakistan | UK HAJJ & UMRAH SERVICES                           | UK           |
| HAMZA TOURS                             | India       | CLASSIQUE AIR SERVICES LTD                          | Nigeria   | HAIDRY TRAVEL & TOURS (PVT) LTD                    | Pakistan | UK HAJJ TRAVEL LTD                                 | UK           |
| HURA HAJ GROUP                          | India       | DAN-BARE TRAVELS AGENCY LTD                         | Nigeria   | HAI GROUP ORGANISER ASSOCIATION OF PAKISTAN        | Pakistan | UNITED WORLDWIDE TRAVEL LTD                        | UK           |
| IBRAHIM HAJJ UMRAH TOURS                | India       | DANGI TRAVELS AND TOURS LTD                         | Nigeria   | HAZARA HUJAJ UL HARAMAIN (PVT) LTD.                | Pakistan | BILAL HAJJ & UMRAH TOURS LTD                       | UK           |
| MAAN INTERNATIONAL                      | India       | Dangi Travels Limited                               | Nigeria   | HUMAYYUN SHINWARI HAJJ SERVICES                    | Pakistan | Government - UK Hajj Mission                       | UK           |
| JAKTI TRAVEL                            | India       | DUA TRAVELS & TOURS LTD                             | Nigeria   | IMRAN HAJJ & UMRAH TOURS                           | Pakistan | GREEN BANGLA LTD                                   | UK           |
| LABAIIKA HAJ & UMRAH SERVICES           | India       | DUDU TRAVEL & TOURS                                 | Nigeria   | IRAR LIL HUJAJ AND UMRAH SERVICE (PVT) LTD         | Pakistan | HAJJ SAFE  | UK           |
| M ZAHID TRAVEL                          | India       | EBONYI PILGRIM WELFARE BOARD                        | Nigeria   | JABBAR BATHIHELA TRAVEL AND TOURS (PVT) LTD        | Pakistan | ISLAMIC DESTINATIONS                               | UK           |
| MARHABA HAJ AND UMRAH TOURS             | India       | EL-MUSTAPHA MUBARAK TRAVELS & TOURS LTD             | Nigeria   | JAMRUJ LIL HAJJ (PVT) LTD                          | Pakistan | SA HAJJ & UMRA                                     | UK           |
| MARSHAL TRAVELS                         | India       | FCT MUSLIM PILGRIMS WELFARE BOARD                   | Nigeria   | KARWAN E QURESH HAJJ SERVICES (PVT) LTD            | Pakistan | THE COUNCIL OF BRITISH HAJJIS                      | UK           |
| MASHER TOURS & TRAVEL                   | India       | Caakya Tourism & Travels Agency Ltd                 | Nigeria   | KARWAN-ABDULRAHIM TRAVEL AND TOURS (PVT) LTD       | Pakistan | TRAVEL EXPRESS                                     | UK           |
| MIRZA TOUR & TRAVEL                     | India       | GLOBAL POINT TRAVELS AND TOUR LTD                   | Nigeria   | KARWAN E AL JANNAH (PVT) LTD                       | Pakistan | WONDER TRAVEL                                      | UK           |
| MK HAJ & UMRAH TRAVELS                  | India       | Government - Nigeria Hajj Mission                   | Nigeria   | KARWAN E HAMZA (PVT) LTD                           | Pakistan | ADAM TRAVEL SERVICES                               | USA          |
| MOHAMMEDIA TOURS & TRAVELS              | India       | HAJJ MABRUR VENTURES LTD. (HMV/L)                   | Nigeria   | KARWAN E QAS BIN MEHAR HAJJ SERVICES (PVT) LTD     | Pakistan | ALMAS TRAVELS LTD.                                 | USA          |
| MUBARAK HAJJ & UMRAH SERVICE            | India       | JIGAWA STATE PILGRIMS WELFARE BOARD, DUTSE          | Nigeria   | Karwan e Safi (PVT) Ltd                            | Pakistan | CARAVAN TRAVEL INC.                                | USA          |
| P. KM TRAVELS (YASEEN HAJ GROUP)        | India       | KABO AIR LTD  | Nigeria   | KARWAN-E-ARAFAT TRAVEL & TOURS (PVT) LTD           | Pakistan | DAREL SALAAMI TRAVEL                               | USA          |
| PASSAGE INTERNATIONAL                   | India       | KADUNA STATE MUSLIM PILGRIMS WELFARE BOARD          | Nigeria   | KARWAN-E-SWAT HAJJ SERVICES (PVT) LTD.             | Pakistan | HILAL HAJJ & UMRAH                                 | USA          |
| RAFIQE-HAJ TOURS AND TRAVELS            | India       | Kano State Pilgrims Welfare Board                   | Nigeria   | KARWAN-E-HARAM SERVICES (PVT.) LTD                 | Pakistan | MAKKAH TOURS & TRAVEL INC                          | USA          |
| REGAL TOUR SERVICE                      | India       | Karamchi Travels And Tours LTD                      | Nigeria   | KARWAN-E-LANDI KOTAL HAJJ SERVICES (PVT) LTD       | Pakistan | MESK TRAVEL LLC                                    | USA          |
| RIYAZ INTERNATIONAL TRAVEL SERVICE      | India       | KOFAR MATA AIR SERVICES LTD.                        | Nigeria   | KARWAN-E-NIAT HAJJ AND UMRAH SERVICES (PVT) LTD    | Pakistan | SHARHADZ TRAVEL                                    | USA          |
| SAMRAT TOUR AND TRAVELS                 | India       | Kwara state Govt.                                   | Nigeria   | KARWAN-E-SIDDIKUL AKBAR                            | Pakistan | WORLDWIDE TRAVEL GROUP LLC                         | USA          |
| SEAIR HAJ SERVICES                      | India       |   | Nigeria   |  | Pakistan | ALJUBAH  | Yemen        |



# The WHUC 2013 Hajj People Awards



Sponsored by



WHUC commissioned a team to poll hundreds of Hajj and Umrah Tour Operators from around the world, via email and telephone, asking them to select what they perceived was the Best of the Best in Hajj and Umrah services.

The companies that received the highest number of votes will be awarded WHUC 2013 Gold Medals, second place will receive the Silver, and third place will receive the Bronze.

Join us in the Main Auditorium on Wednesday May 22 at 16:30 to announce the winners of the WHUC 2013 Hajj People Awards.

## The Award Categories Include:

- ☆ *Best 5 Stars Hotel in Makkah*
- ☆ *Best 4 Stars Hotel in Makkah*
- ☆ *Best 3 Stars Hotel in Makkah*
- ☆ *Best 5 Stars Hotel in Madinah*
- ☆ *Best 4 Stars Hotel in Madinah*
- ☆ *Best 3 Stars Hotel in Madinah*
- ☆ *Best Airline for Hajj*
- ☆ *Best Airline for Umrah*
- ☆ *Best Hajj Transportation Company*
- ☆ *Best Catering Company for Hajj*
- ☆ *Best Moukhaa Services Company*
- ☆ *Best KSA Umrah Service Provider*
- ☆ *Best Country Hajj Tour Operator\**
- ☆ *Best Country Umrah Tour Operator\**
- ☆ *Best Pilgrims in the World*

\* For participating countries.

# Hajj People Profile



## HAJJ PEOPLE – SUCCEEDING TOGETHER

Established in 2009, Hajj People rank as a leading knowledge based Hajj and Umrah Service Company. Our values and vision towards the betterment of services provided to pilgrims are commonly shared with our Government, NGO and Corporate partners.

### The Future of Hajj People – The 2013 Mandate Hajj People Research & Advisory

In 2013, Hajj People endeavours to develop dedicated Research & Advisory subscriber services. The aim of this department is to maintain a set of best practices and provide decision support to organisations and companies.

Our research based approach towards enhancing services for pilgrims will assist our members in gauging their own performance, evaluate opportunities and prioritise steps towards successful Hajj and Umrah operations.

### Hajj People CSR Program

Procuring financial support from companies seeking to support NGO's dedicated towards enhancing the pilgrim's experience.

[www.hajjpeople.com/csr](http://www.hajjpeople.com/csr)

Hajj People Ltd  
Vitesse House, Estate Way  
Leyton, E10 7JW, London, UK

T: +44 (0) 870 042 0000  
E: [info@hajjpeople.com](mailto:info@hajjpeople.com)  
E: [csr@hajjpeople.com](mailto:csr@hajjpeople.com)  
W: [www.hajjpeople.com](http://www.hajjpeople.com)





**WINNER** of the  
Excellence in Technology Award  
at WHUC 2012



**Marketing,  
Bookings,  
Logistics**

**All under  
One Umbrella!**

**Attend** the HajjMabrur.net Workshops at WHUC 2013  
and **RECEIVE 2 YEARS COMPLIMENTARY SUBSCRIPTION**

sponsored by



**The PIOUS WAQF**  
For Global Islamic Technologies Development



**Call your loved  
ones back home  
starting at  
55 halalas/min**

**Visitor's Line**

**Introduction:**

Zain's "Visitors' Line" allows you to call your family and loved ones back home at very special discounted rates starting at 55 Halalas/Minute.  
To register your favorite international numbers:

Send the number preceded by [00] or [+] and the country code to 712712  
Example: [00][Country Code][Your Favorite Number] or  
+[Country Code][Your Favorite Number]

Wait for the confirmation message informing you that your number has been registered.

Subscribers also get the lowest local calling rates along with many other benefits.

**Benefits:**

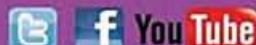
Call Egypt, Jordan and Sudan at the special rate of 55 Halalas/Minute.

Register 2 favorite international numbers to other destinations and call them starting at 65 Halalas/Minute.

Best local rate in the Kingdom; call all local numbers starting at 45 Halalas/Minute.

Enjoy browsing on your mobile starting at SAR15 only, with Zain's mobile data bundles.

Visitors' Line is valid for 120 days from the date of activation.



**Package and Data Rates:**

| Transaction Type            | Charge (SAR)   |
|-----------------------------|--|
| On-Net Calls                | 0.45   |
| Off-Net Calls               | 0.60   |
| Local & International SMS's | 0.25   |
| Local MMS                   | 0.55   |
| International MMS           | 0.65   |
| Video Call                  | 1.00   |
| Data                        | 2.00/MB  |
| Pay As You Go Plus          | Send "PPP" to "700212" and enjoy a data rate of SAR0.15/MB. SAR10 will be charged. |

| Data Plan | Subscription Fee (SAR)  | Send Below Code To 700212 |
|-----------|-------------------------|---------------------------|
| 20MB      | 4.00 (Valid For 1 Day)  | D                         |
| 50MB      | 15 (Valid For 1 Month)  | 50                        |
| 300MB     | 50 (Valid For 1 Month)  | 300                       |
| 5GB       | 200 (Valid For 1 Month) | 5                         |

**BlackBerry:**

| Package | Subscription Fee (SAR) | Data Usage (MB) | Subscription Method   |
|---------|------------------------|-----------------|-----------------------|
| Daily   | 5.00                   | 50              | Send "BISD" to 700400 |
| Weekly  | 25                     | 250             | Send "BISW" to 700400 |

# Notes



A series of horizontal dotted lines for writing notes.

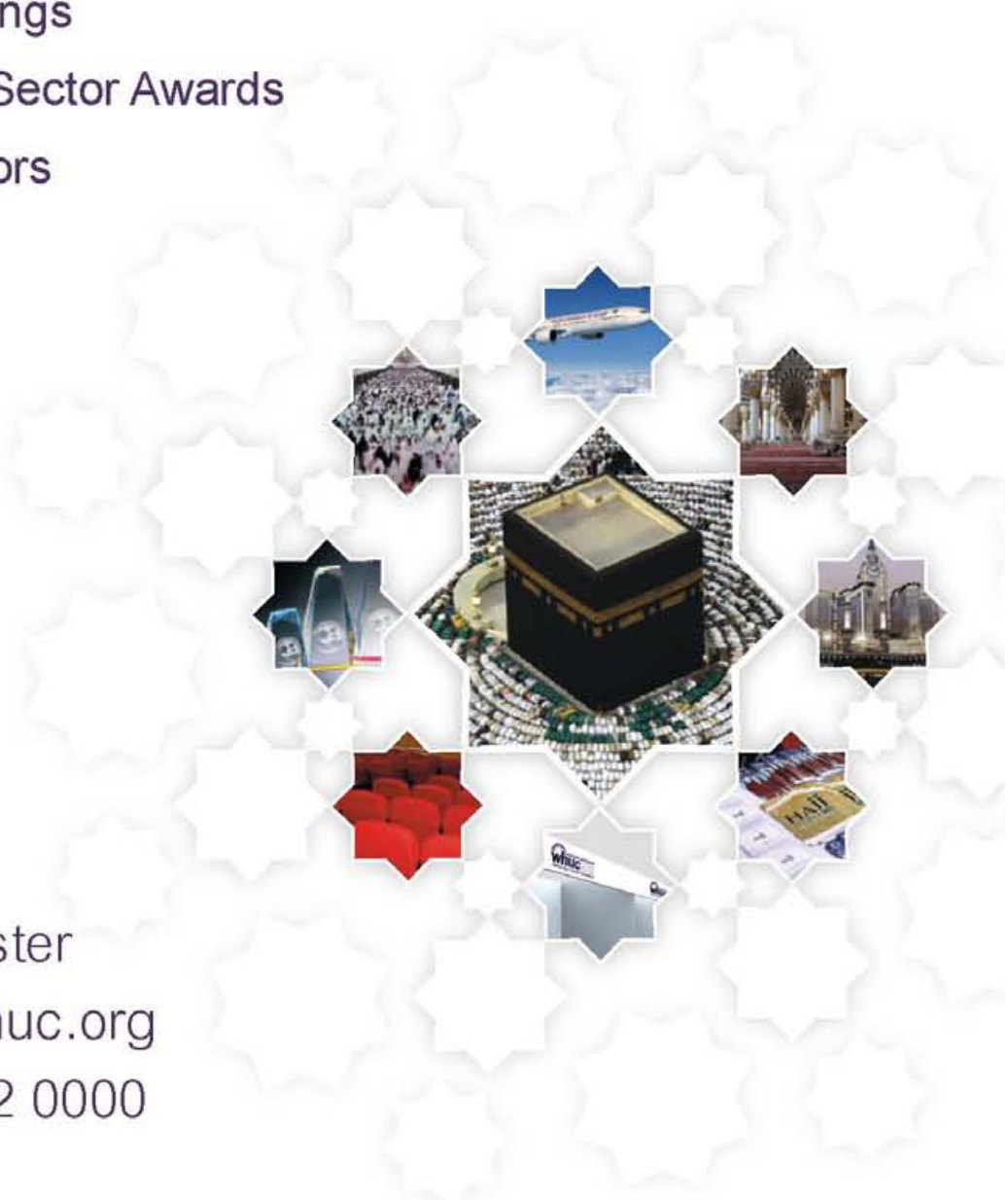


# Next Years WHUC Event

## World Hajj & Umrah Convention 2014

Join us for an exciting new program for next year

- Latest Hajj & Umrah Products and Services
- Tailored Workshops and Training
- New Research Findings
- 2014 Hajj & Umrah Sector Awards
- International Exhibitors



Register Online

[www.whuc.org/register](http://www.whuc.org/register)

Email: [register@whuc.org](mailto:register@whuc.org)

Tel: +44 870 042 0000

# WHUC Workshop Sessions

Cloud Computing Technology for Hajj an Umrah by HajjMabrur.net

**DAY 1: 14:00 TO 15:00**

**CONFERENCE RM 1**



Session 1: Overview, Subscription, and Profile Management

Coached by: Samer Ramazanoglu, Founder of PIOUSWAQF.org

Workshop Description: First of 3 Sessions of training in using the latest online management technology to process, administer and communicate pilgrims.

**Key Benefit:** Enhanced pilgrim management & reduction in administrative processes. Cost savings of up to \$170 per pilgrim. Receive 2 years free product license for WHUC delegates: savings of over \$1,000 on subscription fees.

**Who should attend:**

Hajj and Umrah Tour Operators with 100+ pilgrims (English & Arabic).

**DAY 1: 16:40 TO 18:00**

Session 2: For Umrah Tour Operators

Pre-requisite: Session 1

**DAY 2: 15:30 TO 16:15**

Session 3: For Hajj Tour Operators

Pre-requisite: Session 1

Urdu Orientation Sessions by Mr. Mohamad Faisal Khan

DAY 1 from 17:30 to 18:30 in Conference Room 2

Excellence in Hajj Organisation from the UK

**DAY 1: 14:00 TO 16:30**

**CONFERENCE RM 2**



Rashid Mogradia  
CEO of CBH  
Vice Chairman, BHUC



Dr Seán McLoughlin  
Senior Lecturer in Religion,  
Anthropology and Islam  
University of Leeds



Asif Sadiq  
President of the National  
Association of Muslim  
Police (NAMP)



Jonathan Darby  
Head of Planning, Crisis Management  
Foreign and Commonwealth Office



David Law  
Civil Aviation  
Authority

Workshop Description: Provides you the latest update and support services available to help make UK Hajj and Umrah Companies leaders within the sectors.

**Who should attend:** UK Tour Operators (English).



## Mashaer Online Booking Technology

**DAY 1: 15:05 TO 15:20****CONFERENCE RM 1**

Coached by: Habib Zayat, Mashaer, Kuwait

**Workshop Description:** Learn how to book rooms for Hajj or Umrah using the Mashaer's online booking engine.

**Key Benefit:** Direct booking confirmation.

**Who should attend:**

Hajj and Umrah Tour Operators.

## Financing Hajj Operations in the 21st Century - A review of Hajj Saving Funds

**DAY 1: 15:30 TO 16:30****CONFERENCE RM 1**

Coached by: Richard Azlan Abbas,

Group Managing Director, TAHA Alam - Tabung Haji

**Workshop Description:** Provide a global review of Hajj and Umrah Funds, communicate efforts by the Islamic Development Bank Group, showcase the Malaysian model and discuss opportunities.

**Key Benefit:** 1) Checklist of setting up Hajj and Umrah fund, 2) understand options available, 3) Where to get advice and assistance, and 4) Join a Global Hajj and Umrah Fund

**Who should attend:** Hajj and/or Umrah operators, Financial institutions, Travel agents, Logistics providers

## Demonstrating Useful Products for Tour Operators and Pilgrims

**DAY 1: 16:15 TO 17:15****CONFERENCE RM 2**

Presented by: Mohamad Faisal Khan of The HajjMegaStore.com,

**Workshop Description:** The need for meeting the rising demands for quality products has resulted in manufactures and service provider to produce niche products that are tailored for Hajj and Umrah Pilgrims. This seminar will introduce new products and services available for your pilgrims to use in the near future.

**Who should attend:** Hajj and/or Umrah Tour Operators.

**DAY 2: 15:45 TO 16:30**

Repeat Session.

# WHUC Workshop Sessions (continued)

## Leadership Into Today' Global Economy & Breaking the Success Barrier

**DAY 1: 15:00 TO 17:00**

**ROOM 301**



Coached by: Roger Waplington, Director, Leadership Management Intl UK Ltd  
Workshop Description: 2 hours of learning & interaction on developing yourself as a Total Leader so as to be better able to compete and flourish in today's Global Economy. Learn how to change the way you think and act to achieve success.  
Who should attend: Hajj Missions and Executives.

## Using Social Media To Promote Your Services For Hajj & Umrah

**DAY 2: 13:30 TO 15:20**

**CONFERENCE RM 1**



Coached by: Maurice C Flynn, Consultant at MarCom Academy  
Workshop Description: 2 hours of training in how to plan, strategise, design & deliver the perfect plan for your business in this space. This programme should be attended by Hajj and Umrah Tour Operators and other interested parties.  
Key Benefit: Save money & boost revenue using social media.  
Who should attend: All delegates (English).

## Preventive and Precautionary Health Measures for Hajj and Umrah

**DAY 2: 13:45 TO 14:35**

**CONFERENCE RM 2**



Dr. Abdullah Gainan Alzahrani  
Director, Health Inspection Centers  
at Entry Points  
Saudi Ministry of Health



Joanne Yarwood  
Programme Manager,  
Immunisation  
UK Department of Health

Who should attend: All Delegates

## The Psychology of Hajj and Umrah

**DAY 2: 14:30 TO 15:20**

**CONFERENCE RM 2**



Dr. Najem Al Falahe  
Consultant Psychiatrist  
Priory Hospital  
Roehampton

Workshop Description: Spirituality is the cornerstone of human structure, in the value for belief, identity and behavior. Endeavoring to give a deeper understanding that Hajj & Umrah has on the human psychology and human development.

Who should attend: All Delegates



# Globally Yours



MEDINA



MAKKAH

**TURKISH AIRLINES** 

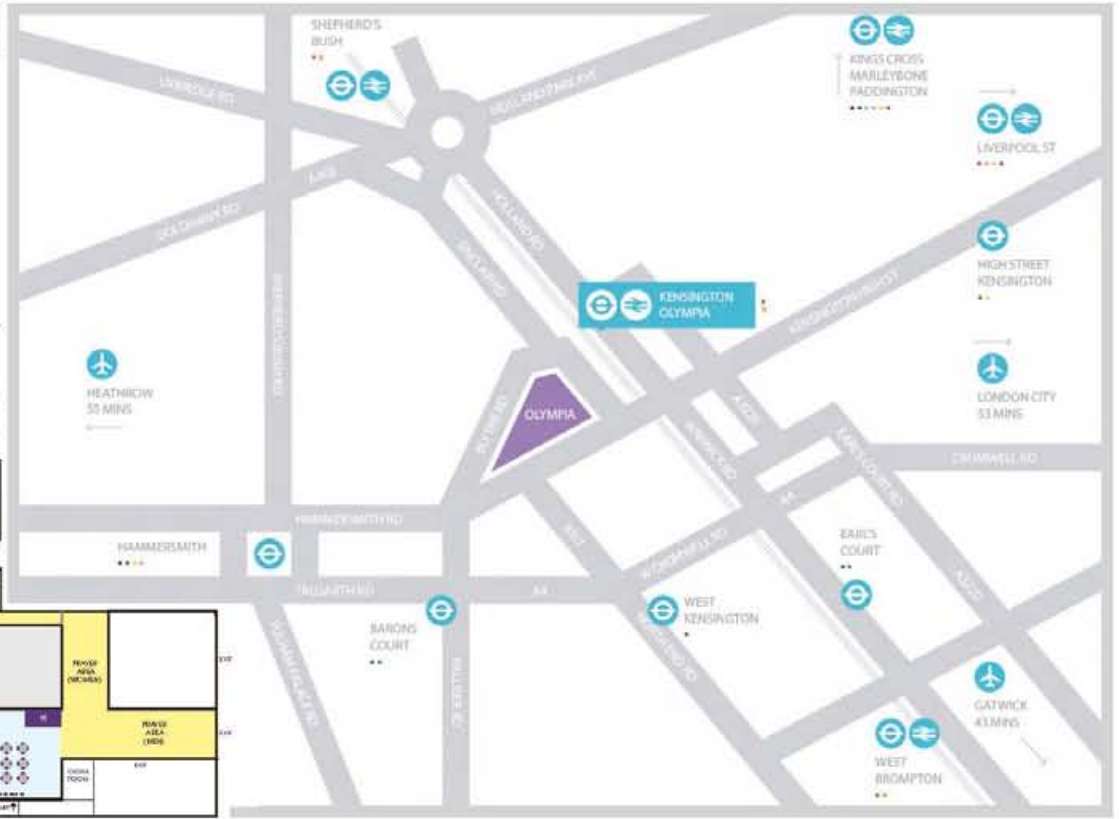
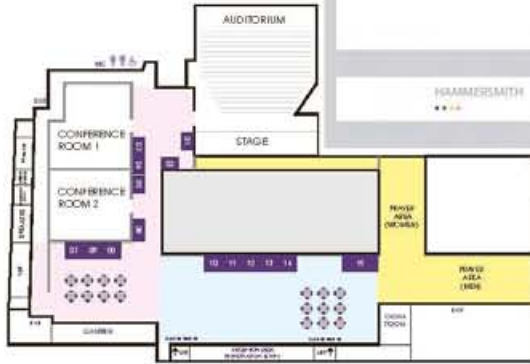
A STAR ALLIANCE MEMBER 

[www.turkishairlines.com](http://www.turkishairlines.com)

Visiting Kensington (Olympia)

Venue Information:  
London Olympia Exhibition  
Centre, Hammersmith Road,  
Kensington, London W14 8UX

Contacts:  
Tel: +44 870 042 0000  
Email: info@whuc.org



Sponsor Exhibitors



Supporting Sponsors



Supporting and Participating Partners

